

Privacy Policy

Consulate-General of Japan in Auckland

● At the Consulate-General of Japan in Auckland we recognize the importance of privacy and handle the personal information of those who use this website appropriately as set forth below in our privacy policy.

● We work with a third-party website and software to manage the appointment system. By proceeding, you agree to the Consulate-General of Japan in Auckland collecting your personal information, including name and contact details, via this third party to manage your appointment.

● Purpose of use

We will only use and store the information you provided for appointments and consular services.

● Collecting information

Information you provide while scheduling an appointment online may be stored, transmitted, and shared by us with our affiliated agencies, and any law enforcement authorities where required by law.

● Limitations on use

We will not use or share information you provided with any third-party for purposes other than appointment management and consular services, unless:

- Disclosure is required by law
- Illegal activity is detected such as unauthorized access and threats
- Other special cases where disclosure is necessary

We may, however, make some statistical information public such as user attributes.

● Security Measure

We take every necessary measure including Secure Sockets Layer (SSL) protocol to protect any information we collect from leak, loss or destruction.

● Disclosure of personal information

We will not disclose any personal information we collect from the appointment system, unless required by law.

● Disclaimer

We handle your personal information with utmost care. However, no data protection or security measures are completely secure. Despite all the measures we have put in place, we cannot guarantee the security of your information, particularly over the internet. In no event will the Consulate-General of Japan in Auckland be liable for damages of any kind, including, but not limited to:

- directly or indirectly caused damages,

incidental or consequential damages (including, but not limited to, damages for lost profits, business interruption and loss of programs or information) arising from the use of its website or the appointment system, or any information provided on these websites.