

## Things to note before visiting our office

Consulate-General of Japan in Auckland

### ● Entry Time

You may enter our office 5 minutes prior to your appointment time. If you arrive earlier, you may be asked to come back at the scheduled time. ※ To prevent overcrowding in the waiting area please arrive at your designated appointment time.

### ● If You Are Late for Your Appointment

Your appointment will be automatically canceled if you are 10 minutes late.  
If you are unable to come, please reschedule or cancel your appointment online.  
For a last-minute cancellations, or if you are unable to make changes online, please contact us directly.

### ● Confirmation ID

When you arrive, please show the email with your Confirmation ID to the security staff and reception.

### ● Preparation of Required Documents

Please get all necessary documents ready to submit while you wait.

### 【Contact us】

Consulate-General of Japan in Auckland Online Booking Section

Tel : +64-9-303-4106

Mail : [rcp@ac.mofa.go.jp](mailto:rcp@ac.mofa.go.jp)

<Consulate Office Hours>Monday to Friday (except office holidays) 9:00am-12:00pm, 1:00pm-3:30pm