

## Things to note before making an appointment

Consulate-General of Japan in Auckland

- **Selecting the right category**

Select your nationality from Category①, then select what you need from Category②.

If you make an appointment for the wrong category, you won't be able to see the right personnel.

## Things to note before visiting our office

Consulate-General of Japan in Auckland

- **Entry Time**

You may enter our office 5 minutes prior to your appointment time. If you arrive earlier, you may be asked to come back at the scheduled time. ※ To prevent overcrowding in the waiting area please arrive at your designated appointment time.

- **If You Are Late for Your Appointment**

Your appointment will be automatically canceled if you are 10 minutes late.

If you are unable to come, please reschedule or cancel your appointment online.

For a last-minute cancellations, or if you are unable to make changes online, please contact us directly.

- **Confirmation ID**

When you arrive, please show the email with your Confirmation ID to the security staff and reception.

- **Preparation of Required Documents**

Please get all necessary documents ready to submit while you wait.

**【Contact us】**

Consulate-General of Japan in Auckland Online Booking Section

Tel : +64-9-303-4106

Mail : [rcp@ac.mofa.go.jp](mailto:rcp@ac.mofa.go.jp)

**【Phone Hours】**

Monday to Friday (except office holidays) 9:00am-12:00pm, 1:00pm-5:00pm