

Terms and Conditions

Consulate-General of Japan in Auckland

- Appointments are made through an external service provider. Minimal personal information is required.
- You will need an appointment for initial applications AND submission of additional documents for the below services.

【For Japanese Nationals】

- Passport
- Police Certificate
- Other Certificate
- Registration
- Elections
- My Number Card
- Other Inquiry

【For Others】

- Japan Visa
- Extension of re-entry permit
- Police Certificate
- Other Certificate
- Registration
- Other Inquiry

- One person per appointment slot (except for visa group applications).
- If you need multiple applications such as 'visa' & 'Police Certificate' for yourself, you need to book slots for each.
- Every member of your group/family who needs consular service must have an individual appointment (except for visa group applications)
- For visa application, please make one appointment for the whole group/family. To give every applicant a fair opportunity to submit application, duplicate appointment within the same group/family will be automatically cancelled.
- Processing time required will depend on what type of application you are submitting.
Even if your appointment is in the morning, you may be asked to re-visit after 1PM to complete your application.
- Please click [here](#) and check requirements carefully before making your appointment.
If there are any missing documents or information, you will need to make another appointment in order to re-visit.

- Appointments can be made from 9:00 a.m. 30 days in advance of your visit. Your preferred time may become unavailable if the slots are filled.
- You cannot Double book slots. (making multiple reservations for the same application)
- If you wish to change or cancel your appointment, you can do so by clicking the URL in the confirmation email. If you are unable to change or cancel your appointment, please contact us directly.

【連絡先 / Contact us】

在オークランド日本国総領事館 予約受付

Consulate-General of Japan in Auckland Online Booking Section

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Mail : rqp@ac.mofa.go.jp

<Consulate Office Hours>

Monday to Friday (except office holidays) 9:00am-12:00pm, 1:00pm-3:30pm